

# Emergency Ride Home Program

The Commuter may choose to return the car:

1. To the originating rental office and be driven back to their place of business
2. To their place of business and rental office will pick up
3. To any of the published rental office locations in New Jersey or Pennsylvania

Commuter agrees to protect themselves and the rental provider from liability exposure by using their own automobile insurance coverage, or purchasing, at the commuter's cost, the optional Supplemental Liability Insurance Protection from the rental car provider. Commuter is responsible for complying with any requirements of their employer with regard to visitors/vehicle drop off.

## Driving Service

**HART** will pay up to **\$50 per ride** for the use of a participating driving service as an **ERH**. Any additional charges beyond the first \$50 will be the **sole responsibility of the commuter**, payable directly to the driving service at the time **ERH** is taken. There will be no exceptions.

### To Arrange for an Emergency Ride Home via

**Driving Service:** Contact driving service(s) under contract with **HART** and request an **ERH** as a **HART** commuter. Commuter will be asked to provide their **HART** commuter identification number when scheduling ride and ID card at time of ride.

## Taxi Services

**HART** will reimburse the Commuter up to \$50 per ride for the use of a Taxi Service. **Proof of payment must be submitted to HART for eligible reimbursement within 14 days of ride.** Commuter will receive a check directly from **HART**.

## Provider Information

### Rental Car Service

**Enterprise Rent-a-Car**  
Clinton: 908.638.8333  
Lebanon: 908.788.2001

### Driving Service

**AAA Worldwide Transportation**  
1.800.932.7789

### GEM Limousine

1.800.223.1161

### Taxi Service

**Crosstown Taxi & Courier**  
908.625.6144

### Flemington Taxi & Limousine

908.284.0800  
908.635.1123

### Tri-State Car Service

908.444.5646



### HART Commuter Information Services

146 Route 31 North, Suite 400  
Flemington, New Jersey 08822  
Phone | 908.788.5553  
Fax | 908.788.8583

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## HART's Emergency Ride Home Program

offers carpoolers/vanpoolers,  
bicycle and transit commuters  
a "way home" in the  
event of an emergency.

### Eligibility

The **Emergency Ride Home Program (ERH)** is offered to registered carpoolers, vanpoolers, transit riders and bicycle commuters enrolled in **HART's Commuter Program**. Commuters must participate in an alternative commute mode at least twice per week to be eligible. **Please read the following information carefully.**

### Criteria for Use

**Medical Emergency:** the commuter, their carpool/vanpool mate, or family member has a medical emergency that requires the commuter to leave work early.

**Overtime Work:** The commuter or their carpool/vanpool mate must work late ***unexpectedly, at the request of a supervisor.***

*Any other reason for use of the service must be pre-approved by HART.*

### Program Regulations

**Emergency Ride Home** is limited to a ***maximum of four (4) per year per commuter.*** There is no "carry over" of benefit from year to year for unused rides.

**Invalid reasons** for using the **ERH** include, but are not limited to: personal errands, pre-planned medical appointments or other scheduled appointments, business related travel, travel to work, or working late as a matter of practice.

In order to adequately monitor and evaluate the program participants may be required to complete evaluations or surveys of program.

**HART** may refuse service or payment of service to any commuter who has not completed and submitted the participation agreement in advance of the Emergency Ride Home, or has used the service for invalid reason.

Emergency Ride Home is provided by rental vehicles provided through Enterprise Rent A Car, local driving services, and taxis. See details below:

### Rental Car Service

**HART** pays the 100% of cost of the rental of the **ERH** program car for a 24 hour period. The vehicles have been prearranged, at a fixed rental cost.

Any "upgrade" of an **ERH** program vehicle, made at commuter's request, will be at the cost of the commuter. Payment for any upgrade in vehicle is the sole responsibility of the commuter and payment for the difference must be paid directly to the rental car provider at the time of the rental.

Commuter is responsible for fuel consumption of the rental vehicle. Commuter may choose to replace the gasoline used or purchase pre-paid fuel from Enterprise Rent-a-Car.

Commuter must show valid driver's license and will be asked to provide proof of insurance at the time the **ERH** is taken. **HART** will not pay for additional insurance.

**To Arrange for an Emergency Ride Home via Rental Car:** Contact the rental car service(s) under contract with **HART** to arrange for delivery of a program approved vehicle. Commuter is responsible for contacting the rental service directly to arrange for drop off/pick up of vehicle at the time needed. Commuter will be asked to provide their **HART** commuter identification number and **HART's** corporate account number, both found on their **HART** Commuter Identification Card, at the time of the rental. The Commuter must be at least 21 years of age and have a valid driver's license.

The Rental Car Provider will provide free delivery and/or pick up to the commuter's place of business. The Commuter must call Enterprise Rent-a-Car by 5:30pm to secure a vehicle for pick up or delivery.